**B Borooah College Helpline**

**For Students of B Borooah College appearing in 1st Semester Examination 2021**

A student of B Borooah College appearing in 1st Semester final exam in the OBTE mode under Gauhati University can call at the following number for any technical help during the examination.

**Helpline No.: 9859913596(mobile)**

In case a student ultimately fails to upload the answer script within the stipulated time of **1 hour**, a student can email at the following mail the answer script but with the **proof**(see below for nature of proof) that he/she has tried to upload the answer script but failed. A student has to email the scanned copy of answer script after the time of uploading in GU portal and will get an additional 1hour for this purpose only.

Example: (a) Let a student X appears in the 1st semester examination and his examination stipulated time ends at 12 noon.

 X gets time till 1 pm to upload the scanned copy in the Gauhati University portal on the same day

 If X fails to upload even after trying many times, then X has to email the scanned copy to the mail provided by the college within the time period 1 pm to 2 pm on the same day

 (b)Let a student X appears in the 1st semester examination and his examination stipulated time ends at 5.30 pm.

 X gets time till 6.30 pm to upload the scanned copy in the Gauhati University portal on the same day

 If X fails to upload even after trying many times, then X has to email the scanned copy to the mail provided by the college within the time period 6.30 pm to 7.30 pm on the same day

 A student has to bear in mind that without any genuine proof of trying to upload the answer script in the university portal, the answer script sent by email will not be accepted.

**Email: 1stsembbc2021@gmail.com**

Proof for acceptability of answer script submitted by email:

1. There must be genuine **Proof of Failure** that the student has tried to upload the answer script within the stipulated time and also have tried during the additional extra time.

**2. Proof of Failure** can be a screenshot of the submission window of the examination portal which MUST clearly show the **time** at which the student has tried to upload and also should show the **failure message**.

3. **Proof of Failure** will then be **matched** with the record at the examination computer system to validate its authenticity and it will be accepted ONLY when the failure is found to be genuine and authenticated against the log records at the computer system.

 Sd/-

 Principal

 B Borooah College

 Guwahati-7